



mullane.com.au

2025

Maintenance Capabilities

Our maintenance team provides a service guarantee that gives you Peace of Mind, Right on Time.



Founded in 1925, Mullane is an Australian-owned and operated company that has built a legacy of trust and excellence in Newcastle, Lake Macquarie, the Hunter Valley, and the Central Coast.



Introduction

With a forward-looking approach, we pride ourselves on delivering “Peace of Mind, Right on Time” through our quality maintenance, plumbing and roofing services.

Supported by our strategic locations in Newcastle and the Central Coast, we ensure every project, regardless of scale—from fixing leaky taps to repairing burst water mains—is completed with the utmost precision, on schedule and within budget.

Who we are

Our team, composed of highly skilled professionals, are the backbone of our operations.

While many organisations promise exceptional service, Mullane stands by its commitment with a concrete assurance: our 100% Quality Service Guarantee. This commitment not only offers you complete "Peace of Mind" but also ensures our accountability and your satisfaction.

Under our 100% Quality Service Guarantee, we pledge to:

- Arrive at your property at a mutually agreed upon time.
- Remain accessible for services 24 hours a day, 7 days a week, throughout the year.
- Offer a lifetime guarantee on our workmanship.

Choose Mullane for a partnership defined by reliability, trust, and unwavering quality in every task we undertake.



Our Support

Mullane Maintenance offers premier 24/7 support across the Hunter region, featuring a team of expert technicians adept in commercial and domestic plumbing, roofing, and electrical services, covering emergency, reactive, and scheduled maintenance.

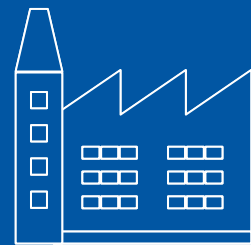
Our industry leading programmed maintenance team utilises an advanced asset management system to proactively forecast your maintenance needs in advance. This approach ensures that we can support your organisation to optimise the lifespan and longevity of your assets. At Mullane, we know that if you don't schedule your downtime, your assets will do it for you.

We tailor solutions to meet the specific needs of each client, committed to delivering superior results across a wide range of industries.

Commercial
Premises



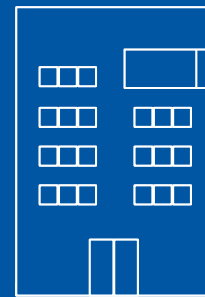
Industrial
and Mining
Sites



Nursing Homes,
Hospitals, Aged
Care, Special
Needs Sites



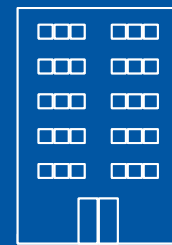
Laboratories



Homes and Rental
Properties



Strata
Management



Education
Facilities

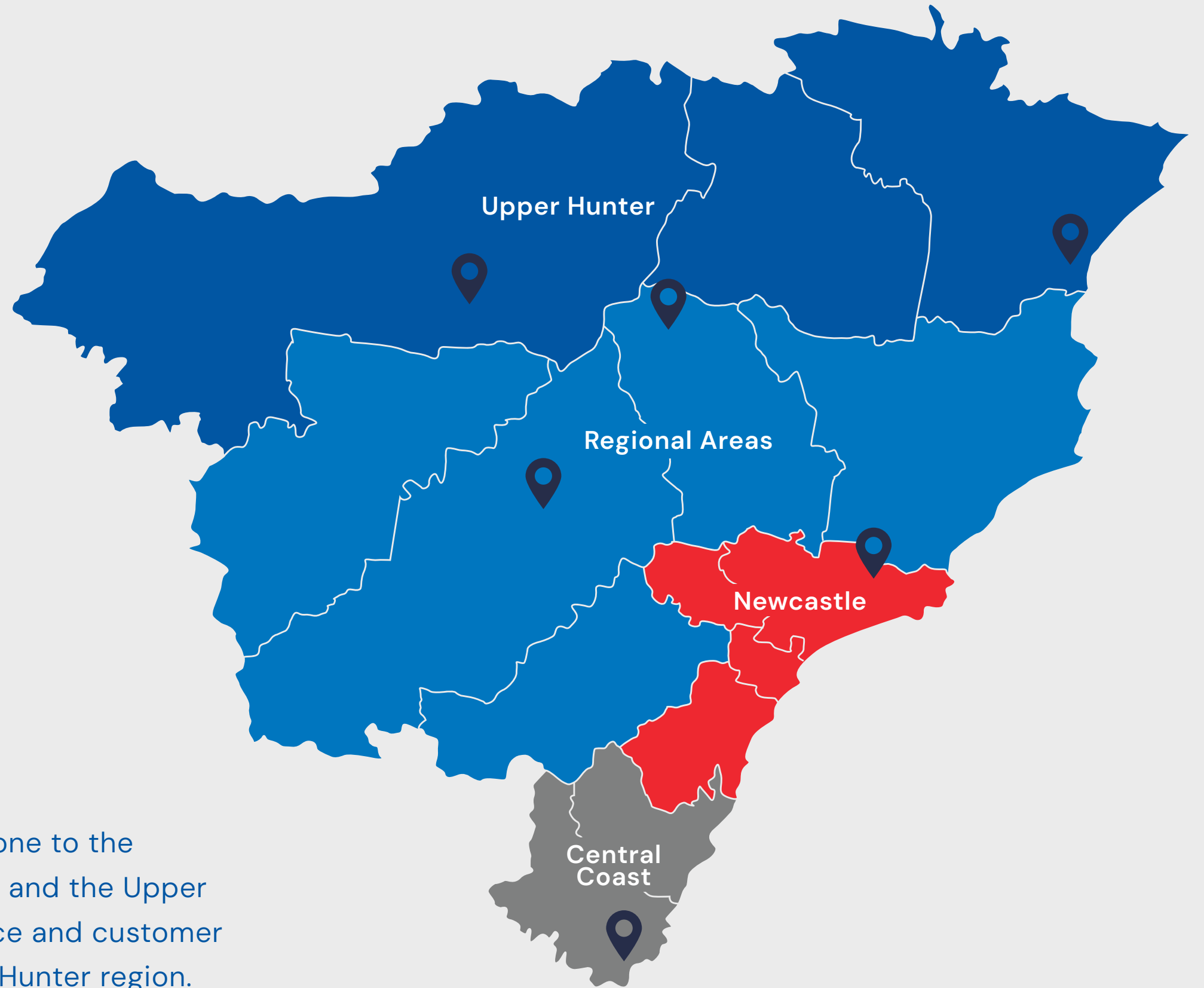
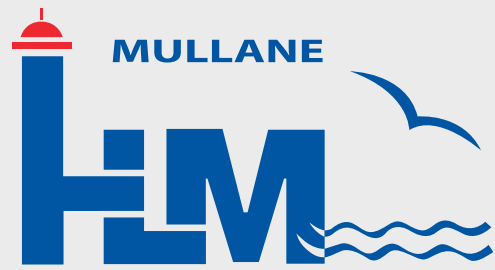


Day Care
Centres



And Beyond...





Our Service Areas

Serving a broad area from Forster and Scone to the Central Coast, extending to Muswellbrook and the Upper Hunter Shire, we're dedicated to excellence and customer satisfaction in the greater Newcastle and Hunter region.

“Peace of Mind, Right on Time”



Environment

Mullane is deeply committed to environmental stewardship, recognising the critical importance of protecting our natural assets.

Our approach is rooted in:

- Proactively minimising environmental impact through diligent prevention measures.
- Adhering to all environmental legal and regulatory frameworks.
- Collaborating with clients to embed environmental considerations into planning, design, and project execution.
- Enhancing our environmental performance by setting, reviewing, and striving for ambitious objectives and targets, guided by HL Mullane's Environmental Management System.
- Pursuing a goal of zero harm to continuously improve our "environmental incident rate" against hours worked.



Health & Safety

We value our team as our most significant asset and regard Workplace Health and Safety (WHS) as a core element of our corporate ethos. Our commitment to WHS encompasses:

- Ensuring a safe and healthy environment to prevent occupational injuries and illnesses for both our employees and others impacted by our operations.
- Adhering to all workplace health, safety, and rehabilitation legal and regulatory requirements.
- Collaboratively incorporating WHS considerations into project planning, design, and management with our clients.
- Constantly advancing our WHS performance through the setting and evaluation of specific objectives and targets.
- Implementing Mullane's WHS management system and striving for a continuous reduction in the "serious injury rate" relative to working hours.



Our Commitments

Quality

Our team is dedicated to exceeding client expectations by delivering defect-free, competitively priced, and timely services and products while adhering to statutory and regulatory requirements.

Our commitment to quality is upheld through:

- Maintaining, reviewing, and continually improving our Quality Management System in line with ISO9001 standards.
- Allocating adequate resources to implement and sustain our Quality Management System.
- Employing qualified, skilled, and experienced staff, and providing ongoing education and training to enhance their capabilities.
- Promptly identifying, reporting, investigating, and resolving any non-conformances.
- Monitoring and evaluating the quality performance of suppliers and subcontractors.
- Fostering open communication among clients, employees, subcontractors, and suppliers to drive continuous improvement initiatives.

Community

The Mullane Foundation was set up to formalise our giving to the community and to inspire us to contribute to those less fortunate in a structured, effective way. Every year part of our profits goes directly back into communities that need it most.

Our mission is to provide hands on support to locals in communities without basic infrastructure to build and maintain facilities that provide clean water, effective sewage disposal, roofing or electricity. We do this by funding projects in which our people are happy to donate their labour so that the giving of all parties is amplified for the benefit of the recipient and the participants.



Mullane also supports many existing causes and community organisations including:

- Cancer Council
- Westpac Rescue Helicopter
- Royal Institute for Deaf and Blind Children
- WorldSkills Australia
- The Sista Code

Experience you can Trust.

Mullane proudly announces our certification for Best Practices in ISO9001 Quality Management Systems, ISO45001 Safety Management Systems, and ISO14001 Environmental Management Systems. This achievement underscores our unwavering dedication to delivering quality products and services, prioritising environmental stewardship, ensuring the safety of all stakeholders, and upholding business ethics and risk management principles.



With 100 years of experience, Mullane has been a trusted provider of maintenance and plumbing services. Throughout our extensive history, we've collaborated with a diverse range of clients, enabling us to broaden our expertise and better meet the unique needs of our clientele.

Our Clients include:






Contact

 1300 608 999

 enquiries@mullane.com.au

 mullane.com.au

 **Head Office**
16 Old Maitland Road, Sandgate NSW 2304

 **Central Coast Office**
14 Stockyard Place, West Gosford NSW 2250